



7 Qualities ALL CHANGE LEADERS NEED

1

POSITIVITY

Change leaders are positive and motivational; they role-model the behaviours they want to see in others and demonstrate how those behaviours can manifest change at an individual, team and organisational level.

2

MESSIANIC BELIEF IN VISION

Change leaders project and express high levels of belief both in themselves and in their vision; they know their role in turning their vision for change into a reality and can communicate their vision in a way that lands well with others.

3

RESILIENCE

Change leaders are resilient and risk-tolerant. They understand that they can never be in possession of all of the facts. They quickly adapt their course of action when confronted with new information.

4

CURIOSITY

Change leaders ask great questions that help their team become part of the change by making room for creative ideas, new solutions, higher performance and greater ownership for results.

5

OPEN AND ENGAGING

Change leaders are open about change and don't shy away from challenge. They engage the hearts and minds of others through effective listening, powerful questions, executive presence, and a strong outcomes focus.

6

EMPATHY

Change leaders can shift their perspective and put themselves in other people's shoes to better understand how change affects different people. They use this deeper insight to win the confidence and belief of others in their vision.

7

CONFIDENCE

Change leaders demonstrate confidence in the ability of others to step up to the challenge and effectively implement change. They invite participation in making change happen, help others navigate that change and celebrate successes.

DO YOU HAVE THE QUALITIES NEEDED TO SUCCESSFULLY LEAD THROUGH CHANGE?

Our comprehensive range of STAR® Operational Coaching™ and Management programmes and qualifications will embed the qualities you need to be a successful change leader in just 4 months with no downtime required.

For more information visit STARmanager.global/programmes or call us on +44(0)1936 889 885